

# Create Jira issue with webservice connection with files and remote links

Yes, you can create Jira issue with WebService IFTTT action (usual IFTTT to create Jira issues will not work for anonymous users as it does uses the Application link to connect to your Jira and that will not be available for anonymous users, while web service connection is available to anyone, unless you tell otherwise (setting up connection restrictions))

Here is the demo (creates the issue and stores the Jira key back)

## Visual view in the editor

The screenshot displays the IFTTT editor interface for a 'ConfForms Form Definition' trigger. The trigger is named 'formName = jj' and has a registration form title 'Create JIRA issue with ConfForms Webservice co...'. Below the trigger, there are several field definitions and rules:

- ConfForms Form Field Definition** | fieldName = summary | field...
- ConfForms Form Field Definition** | fieldName = desc1 | fieldLa...
- ConfForms Form Field Definition** | fieldName = desc2 | fieldLa...
- ConfForms Form Field Definition** | fieldName = jk | fieldLabel...
- ConfForms Rules for Field Definition** | condition = id:[empty] | ac...
- ConfForms Form Field Definition** | fieldName = fi | fieldLabel...

The main action is **ConfForms IFTTT Integration Rules** | event = onCreated | action = WebService Request | title = /rest/api/2/issue/ | who = PO... The action is configured with the following JSON payload:

```
{
  "fields": {
    "project": {
      "key": "JTEST"
    },
    "summary": "[entry.summary.escapeJSON]",
    "assignee": {"name": "admin"},
    "description": "[entry.desc1.escapeJSON] \n [entry.desc2.escapeJSON]",
    "issuetype": {
      "name": "Bug"
    }
  }
}
```

ConfifForms IFTTT Integration Rules | event = onCreated | action = Create ConfifForms Entry | title = entryId=[entry.id]&jk=[i...

ConfifForms IFTTT Integration Rules | event = onCreated | action = Webservice Request | title = /rest/api/latest/issue/entry...

ConfifForms Form Field | fieldName = fi

ConfifForms IFTTT Integration Rules | event = onCreated | action = Webservice Request | title = /rest/api/latest/issue/entry...

No Format

```
{  "object": {    "url": "https://wiki.vertuna.com/pages/viewpage.action?pageId=19104427",    "title": "[entry._page.title.escapeJSON]"  }}
```

## Source code for the solution

[Create Jira issue with webservice connection with files and remote links - storage format](#)

note that you need to configure webservice connection to something like this

### WS Connection Configuration

Name: \*

The name for your configuration, will be visible to users

WS URL

Enter with protocol (http:// or https://). This URL will be combined together with the service URL you setup. For WS-backed fields in ConfifForms you service must accept GET requests and return JSON as a result

Username

Leave empty, if the connection requires **no authentication**

Password

Restrictions

Comma separated user groups and/or users who should have access to this configuration. Blank, means no restrictions - everyone can use it

**Save** [Close](#)

The table is created like this

```
<ac:structured-macro ac:macro-id="d309c641-56ef-46cb-b01f-19590d41605e" ac:name="confiform-table" ac:schema-version="1">
  <ac:parameter ac:name="formName">ji</ac:parameter>
  <ac:rich-text-body>
    <p>
      <ac:structured-macro ac:macro-id="bb4766d6-cbfe-40c6-ace4-f3dcd21dcc99" ac:name="confiform-field" ac:schema-version="1">
        <ac:parameter ac:name="fieldName">jk.asJSON.key</ac:parameter>
      </ac:structured-macro>
    </p>
    <p>
      <ac:structured-macro ac:macro-id="18b7e9fe-30c3-4a04-886e-6a47446af441" ac:name="confiform-field" ac:schema-version="1">
        <ac:parameter ac:name="fieldName">created</ac:parameter>
      </ac:structured-macro>
    </p>
  </ac:rich-text-body>
</ac:structured-macro>
```

Using asJSON function as a bridge ([Virtual functions](#)) and accessing the issue key (key property)

```
jk.asJSON.key
```

- [Create Jira issue with webservice connection with files and remote links - storage format](#)