


## Vendor security-self assessment for Cloud

 **Alex Medved** raised this on 28/Sep/22 5:09 PM [Hide details](#)

**Vendor Name**

Vertuna LLC

**Vendor ID**

1211130

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**1a. Customer Data**

ConfiTemplates:

We don't, except the logs. When exception occurs in rendering we store the storage format which have been used. Basically, you can connect this storage format with customer instance. Logs have a retention policy of 3 months

ConfiForms and AssetForms:

We store everything what our customer want to store in the forms they create. We ensure the data is safe and backed up (database cluster on Digital Ocean).

HTML Include - no data stored

ConfiPanel - no data stored

**1b. Customer Data**

NYC1 region (digital ocean) for all apps

**2. Sensitive Data**

No

**3. Security Policy**

No

**4. Release Management**

git with feature branches, merging to master and automatic deployment to app servers

**5. Audits**

No

**6. Accreditation**

No

**7. Penetration Testing**

bugcrowd initiative + manual testing/code (peer) review

**8. Notifying Atlassian**

Not yet

**9. Employee Access**

ConfiTemplates:

We store as little customer's data as the installing the plugin is requires us to (using spring boot Atlassian framework). Never store anything else, except the case described earlier (log files with storage format on app exceptions)

ConfiForms and AssetForms:

In addition to installation information we store anything what customer wants to store in the forms they create. Access to app database is restricted to app and company employees (under NDA)

**10. Confidentiality**

Yes

**11. Managing Security Vulnerabilities**

Working on bugcrowd programs and will try to formalize the process

**12. Disaster Recovery**

we have a backup routine for our database, done once a day. Database backup dump is currently stored on app servers (copied from database server to app servers)

Databases run in a cluster (managed databases, with 1 stand-by mirror)

**13. Data Recovery**

For ConfiTemplates:

we have only plugin installation data, a customer could reinstall the plugin in this case. All the customer's specific data is stored in their's Confluence servers (macro properties / parameters). Database cluster with 2 nodes is used for storage

For ConfiForms and AssetForms:

we store the data in the database cluster, each customer has own schema (postgresql)


Cluster has 1 stand-by mirror

**Status**


APPROVED

 Notifications on

**Request type**

 Apply to the Security Self-Assessment program

**Shared with**

 Alex Medved  
Creator

 Vertuna

 Share

app servers are scaled horizontally, using load balancer in front. Updates are executed sequentially, removing the app server from a balancer pool to avoid downtimes

#### Activity



Automatic response 29/Sep/22 10:04 AM  
Your request status has changed to In Progress.



Automatic response 03/Oct/22 6:54 PM  
Your request status has changed to Approved with resolution Approved.



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